

**Message from the president:**



**Join us for our first ENA mixer at Tengo Sed Cantina May 7<sup>th</sup>!! You don't have to be a member to come have fun with local ED nurses!**

At the February ENA Leadership Conference in Chicago it was announced ENA had 36,876 members with a goal to have 40,000 by the end of the year to celebrate ENA's 40th Anniversary.

The KC chapter has 221 members (MO has 735) with a goal to obtain 40 new members before June for the low, low price of \$56 (\$86 for anyone renewing – retention is important too!)



If you aren't a member please consider joining now! There are so many membership benefits:

Receiving the JEN magazine & ENA Connection – filled with articles relating to our ever changing ED profession, discounts on conferences, marketing & educational material from ENA, course discounts (TNCC, ENPC, etc.) & discounts for certification exams (CEN, CPEN, CTRN), a “members only section” on ENA web site at [www.ena.org](http://www.ena.org); there are grants & scholarships available thru ENA, and so many more benefits.... Networking at local, state & national ENA meetings & events not only keeps you current on what is happening in emergency nursing – it reminds you know it is not just your ED or your city having various issues, concerns, & challenges. As a collective voice we are better able to make changes.

***Support ENA and its mission: to provide high-quality, compassionate emergency care to your patients, along with visionary leadership that supports, promotes, and protects the emergency nursing profession.***

\*More information available on the KC Chapter Website @ [www.missouriena.org](http://www.missouriena.org)

**Spring Training Conference March 26, 2010**



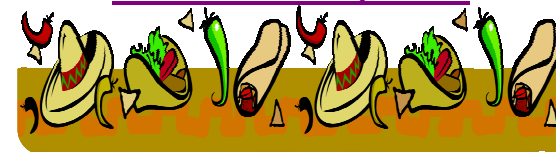
Carolyn Wells, RN, MSN, CEN – Liberty 3/26/10



**Spring Training Conference – Lunch 3/26/10**

**Spring Training Conference March 26<sup>th</sup>** – Beautiful weather greeted the 55 nurses who attended our annual Spring Training Conference at Liberty March 26<sup>th</sup> – everyone received 6 contact hours - 2 CH per Stroke, Cardiac, & Trauma categories. Education is a goal for the KC Chapter and this conference received excellent reviews! All the northland critical access hospitals who attended the ENPC course this Feb were given a free pass to Spring Training. Jocelyn Shively from Providence won a drawing for a free ENA membership, Courtney Gooding from Liberty won free attendance to our September CEN Review, and Pat Neibergall from Liberty won a free pass to next years Spring Training Conference. Special thanks to Cheryl Phillips & Tasha Crawford who coordinated our Spring Training Conference & Liberty Hospital for hosting the conference. Thanks also to Gary Lewis & Lovenox who provided a delicious BBQ lunch & 2 drawings for educational books! Winners of the books were Suzie Foley, Liberty & Brenda Robertson from Richmond.

**Cinco de Mayo  
ENA Membership Mixer**



**On Siete de Mayo (May 7, 2010)  
At Tengo Sed Cantina  
In the Power & Light District**

1223 Walnut  
1700 - ???



Appetizers will be provided (Free Food)  
Wells and Draws are half price  
(Happy Hour 5p-7p)

**Plan to come and mingle with city-wide  
Emergency Room Nurses  
You don't have to be an ENA member to  
join in the fun – Invite your fellow  
ED nurses!!**

**\$56 ENA membership for the first 40 who sign up!!! \$86/person for a renewal membership**



**Please Vote!!** The national candidate election forum was held at Leadership in Feb & we had an opportunity to meet, talk, and hear the candidates speak.

Information on the candidates is now posted on the ENA website and will be sent out in the ENA Connection. **Voting begins May 13 – June 11<sup>th</sup>** - Please check out your national ENA candidates and vote!

**Generational Care! Improve ways to interact with the different age groups & help improve patient satisfaction.**

**Depression generation patients (1922-1945)**

- Do not like a lot of change at once.
- They like things organized and systematic
- Are private and may not share information readily
- Have low maintenance needs but do not want to feel that their time is being wasted
- Want respect for their contributions and wisdom
- Nurses should speak slowly, concisely, and look their patients in the eye.

**Baby Boomer Generation patients (1943-1960)**

- This is the “show me generation”
- Tend to be more educated, team oriented, and will question authority
- May be uncomfortable with conflict & overly sensitive to feedback
- May be judgmental of those who see things differently
- Speak clearly, in an open & direct style and avoid controlling language
- Answer questions in detail and expect questions and clarifications.

**Generation X (1961-1983)**

- The first “latch key kids” (high divorce rates & working moms....)
- Characterized as being stressed out, self-reliant, skeptical, spiritual and surprisingly loyal to relationships.
- Seen as adaptable, techno-literate, independent, un-intimidated by authority, creative, impatient & cynical
- Speak in short sound bytes to keep their attention
- Use the newest communication tools
- They like things fast, get bored & aggravated quickly

**Generation Y (born after 1978....) The Millennial Generation**

- Gen Y members have the lowest parent to child ration in American history and were cherished by their parents and groomed to succeed and excel

- Shaped by a value system in which all ideas are equal, “everyone wins” & “no one loses” – (everyone gets a “participation trophy”)
- Technology such as You Tube, Facebook, My space, Twitter, etc... may cause this generation to be more “peer oriented” with instant communication....
- This generation is highly tolerant & diverse
- This group sometimes tries to change a job to fit their life vs. adapt their lives to the workplace - “sense of entitlement”
- When caring for this generation explain the procedure, results, and testing, talk to them and keep them informed.
- Communication is key for Generation Y. They know what to expect because they have already looked it up on the internet.



<b>Local Meetings</b>		
Date	2010 Location	Time
<b>JUNE 9, 2010</b>	<b>Centerpoint (East Auditorium)</b>	<b>11 AM</b>
AUG 4, 2010	St. Joseph Health System	11 AM
OCT 13, 2010	North Kansas City	5 PM
DEC 8, 2010	Chappell's in NKC	4 PM
<b>State Meetings</b>		
Date	Location	Time
<b>May 15, 2010</b>	<b>Lake Regional</b>	<b>10:30am</b>
Aug. 12, 2010	Tan-Tar-A	3:30 pm
Nov. 5 – Strategic Planning	Lake Regional	10:30am
Nov. 6, 2010	Lake Regional	10:30am

**Save the Dates!!!!**

**TNCC Instructor Course**

June 17, 2010 – NKC Hospital

**Combined Clinical Conference**

August 10-13, 2010 at Lake of the Ozarks  
Tan-Tar-A Resort

**CEN Review**

Sept. 15 & 16, 2010 – NKC Hospital

**Emergency Nurse's Week**

October 10-16, 2010

Oct. 13<sup>th</sup> – Emergency Nurse's Day

**2010 - SAN ANTONIO, TX**

San Antonio Convention Center

- ♦♦ General Assembly September 22-23
- ♦ Scientific Assembly September 23-25

**Spring Training Conference 2010**



**Dr. Austin Lehr, Liberty – Dr. Marilyn Rymer, St. Luke's Stroke Team**

**2009 Officers Greater Kansas City ENA Chapter:**

President: **Teresa Coyne**

Truman Medical Center - Lakewood

[Teresa.coyne@tmcmed.org](mailto:Teresa.coyne@tmcmed.org)

President-elect:

**Kevin Meyers**

St. Luke's - Plaza

[klmeyers@saint-lukes.org](mailto:klmeyers@saint-lukes.org)

Secretary/treasurer:

**Faye Ann Hughes**

North Kansas City Hospital

[faye.hughes@nkch.org](mailto:faye.hughes@nkch.org)

