

About the ED Triage: Comprehensive Course™

"It will change your whole perspective on how you approach triage. Eye-opening, practice changing. All potential triage nurses should take this course." Erin S. Caudell, RN, ASN

"It is a **must have** for any nurse, not only those who serve/function in triage, but to practice effective, efficient, patient-centered care." Jessica Williams, RN

"By far the most informative, entertaining and quality program I have attended in a long time. If I had known the quality prior to coming I would have brought as many of my managers and staff as possible." Donald B., RRT, RN, CCRN, BSN – Director ER/OR/ Cardiopulmonary

"Great course. Great use of real-world scenarios with evidence based practices for triage." Sara Atchison, RN

"Every RN should take this course. Not only will it make a difference in your patient's ED experience, but it will make your triage area less stressful." Joy Williams, RN

"All ED nurses should attend a Triage First class. This training is invaluable to Emergency Department nurses!" Christy Hood, RN - ED Nurse Manager

"I must admit that I wasn't a believer at first, but after talking with the nurses that attended the most recent Triage First class at our facility, I'm sold. Now I can't believe facilities let people triage without the class. This is the kind of training triage nurses need. As a smaller community hospital, we need to start thinking outside the box and creating innovative partnerships to bring this kind of quality training to emergency department nurses in a cost effective manner. Thanks for working with us to make that a reality!"

Brett A. Dodd, RN, CEN, CCRN, CFRN – Unit Based Outcomes Facilitator

Metro Area Map:



Campus Map/Course Location:



GPS Setting: 2800 Clay Edwards Drive
North Kansas City, MO

Workshop Location:
12th Floor, Skyview Room - Main Hospital

Brought to you and hosted by:



EMERGENCY NURSES ASSOCIATION

Greater Kansas City Area Chapter
&

North Kansas City Hospital

ED Triage: Comprehensive Course™



November 16-17, 2015

North Kansas City Hospital

2800 Clay Edwards Drive

North Kansas City, MO 64116

(Class location: Skyview Room, 12th Floor)



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Triage First is accredited as a provider of continuing nursing education by the American Nurses Credentialing Center's Commission on Accreditation (ANCC)

Continuing Education Credits

ED Triage: Comprehensive Course™

• ED Triage Systematics™ - 2-day live workshop and Online Post-Test - 14.0 contact hours*



• ED Triage Acuity Scale™ online module and post test - 2.75 hours*



• ED Triage Clinical Expertise™ online module and post test - 5.0 hours*

*Note: Triage First does not award continuing education credits for mere participation in class. Participants must pass corresponding tests for credits.

Course Agenda

(Pretest Prior to Live Workshop)

ED Triage Systematics™

Day 1: Mon, November 16, 2015

Registration 7:30 a.m. - 8:00 a.m.

- Triage First Introduction
- Triage Conceptual Foundation
- Triage Critical Thinking Skills
- Triage Process – Patient Throughput Process
- Triage and Emergency Response Plan
- Triage Is a Tiger: Caregiver and Patient Satisfaction
- 4:30 PM Conclusion

Day 2: Tues, November 17, 2015

Registration 7:30 - 8:00 AM

- Systematic Triage Assessment and Documentation
- ED Triage Acuity Scale
- Nurse Initiated Interventions
- Triage of the Potentially Violent
- Triage of the Psychiatric Presentations
- Triage Assessment of Victims of Abuse
- 4:30 PM Conclusion

Course Agenda Cont'd

Online Education Modules

(Follows live presentation)

Post-Test covering ED Triage Systematics™

ED Triage Acuity Scale™ - ESI

ED Triage Clinical Expertise™

(Adult and Pediatric or Pediatric Focused)

Note: Online education must be completed within 60 days following the live workshop.

"I have over ten years experience in emergency departments. This is by far the most comprehensive triage course I've ever taken. It will change my practice for life." Nathan Enlow, RN, BSN

Target Audience

ED nurses and physicians

Description of Course

This course is a blended education experience of live onsite triage course instruction and online triage training modules that hardwire best practice.

Triage First Education Services are provided by an outstanding faculty with years of experience in the trenches of the Emergency Department. Their knowledge, enthusiasm, humor, and real-life examples will leave you wanting more.

The ED Triage Comprehensive Course™ gives every participant the tools to develop good critical thinking skills, clinical expertise, compassion, great communication skills, and so much more. The course covers triage assessments, concepts, documentation and processes, as well as caregiver and patient satisfaction.

For information, please contact:
Trina Cole, Trauma Program Manager

kcenasecretary@gmail.com
816.282.5056 (Office)

There are no relevant financial relationships by any planner or content authors that affect the planning, implementation, or evaluation of these activities. These activities are successfully completed by: signing in, participation in all exercises included, satisfactory performance of 80% or higher on the post-test (if applicable), and completion of the participant feedback tool.

Registration Form and Information

Only \$200 - ENA Members

\$250 - Others

Mail, fax or call enrollment to:
Trina Cole, Trauma Program Manager
Lee's Summit Medical Center
2100 SE Blue Parkway
Lee's Summit, MO 64063
(Phone Registration: 816-282-5056)
(Fax Registration: 816-282-5198)

Name: _____

Address: _____

City/State/Zip Code: _____

Facility: _____

Please circle: RN LVN MD Tech Other _____

Email: _____

Contact Number: _____

Payment: Check Credit Card Money Order

Card# _____

Exp. date: _____ Security Code: _____

Name: _____

Address: _____

City: _____ State: _____ Zip: _____

Amount to be authorized: _____

Signature of cardholder: _____

Make checks payable to:
Greater Kansas City ENA

For Registrations Contact:

Trina Cole - kcenasecretary@gmail.com
(816) 282-5056

Please note: Confirmation of receipt will be sent to the email provided on the registration form. Please register as early as possible. Registration will not be considered complete until payment and confirmation is received.